**Office of Science, Innovation, and Technology**

**Broadband Service Provider Questionnaire**

The Nevada Governor’s Office of Science, Innovation, and Technology (OSIT) is responsible for coordinating the planning, mapping, and procurement of broadband service in a competitively neutral and nondiscriminatory manner (NRS 223.610). OSIT is working with stakeholders in each county in Nevada, including broadband action teams, governments, Tribal governments, and community anchor institutions, to identify needs for greater connectivity. Acting as the lead applicant, local governments will have the opportunity to select a private provider partner or partners with which to apply for State funding to meet local connectivity infrastructure needs.

The purpose of this survey is for OSIT to gather information about the interests of Broadband Service Providers (Providers) operating or proposing to operate in this State to ensure effective communication about opportunities for partnership. After completing and returning this survey, the provider will be added to the distribution list for all partnership opportunities for the counties indicated.

The information provided in this survey will be shared with the local governments and Broadband Action Teams in Nevada requested by the Provider below. The information provided in this survey may be used by local or Tribal governments in Nevada when establishing partnerships to propose projects for funding for broadband infrastructure projects to OSIT or the federal government.

|  |  |
| --- | --- |
| **Name of Internet Service Provider:** | Click or tap here to enter text. |
| **Primary Point of Contact Name:** | Click or tap here to enter text. |
| **Address:** | Click or tap here to enter text. |
| **Phone:** | Click or tap here to enter text. |
| **Email:** | Click or tap here to enter text. |
| **Website:** | Click or tap here to enter text. |
| **Nevada CLEC License Number:** | Click or tap here to enter text. |

1. **Please indicate the counties in which the provider is interested in providing or expanding broadband service and the preferred type of technology/technologies.**

|  |  |  |
| --- | --- | --- |
| **County/City** | **If interested, please check** | **Type of last mile service (Fiber, Cable, DSL, Fixed Wireless, LEO Satellite; Satellite)** |
| Carson City |  | Click or tap here to enter text. |
| Churchill |  | Click or tap here to enter text. |
| Clark |  | Click or tap here to enter text. |
| Douglas |  | Click or tap here to enter text. |
| Elko |  | Click or tap here to enter text. |
| Esmeralda |  | Click or tap here to enter text. |
| Eureka |  | Click or tap here to enter text. |
| Humboldt |  | Click or tap here to enter text. |
| Lander |  | Click or tap here to enter text. |
| Lincoln |  | Click or tap here to enter text. |
| Lyon |  | Click or tap here to enter text. |
| Mineral |  | Click or tap here to enter text. |
| Nye |  | Click or tap here to enter text. |
| Pershing |  | Click or tap here to enter text. |
| Storey |  | Click or tap here to enter text. |
| Washoe |  | Click or tap here to enter text. |
| White Pine |  | Click or tap here to enter text. |

1. **Please indicate in which counties the provider currently offers last-mile, residential or business broadband service and the type of last-mile technology used (indicate all that apply).**

|  |  |  |  |
| --- | --- | --- | --- |
| **County/City** | **Residential, Business, or both** | **Type of last mile service (Fiber, Cable, DSL, Fixed Wireless, LEO Satellite; Satellite)** | **Approximate Number of Current Customers** |
| Carson City | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Churchill | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Clark | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Douglas | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Elko | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Esmeralda | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Eureka | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Humboldt | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Lander | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Lincoln | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Lyon | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Mineral | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Nye | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Pershing | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Storey | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| Washoe | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |
| White Pine | Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |

OSIT has established minimum standards in the following areas for providers that partner with local governments to apply for broadband funding. Local governments may add additional selection criteria for specific projects based on local needs and values. Please respond to each question below individually.

1. **Universal Service**

Definition: A commitment to provide every residential and business location in a given area with the option to adopt and subscribe to broadband service.

|  |
| --- |
| * 1. Question 1: Describe generally the provider’s philosophy regarding universal service as defined above. |
| RESPONSE: Click or tap here to enter text. |
| * 1. Question 2: What population and density demographic characteristics of a region determine the investment the provider will make in service options in the area? |
| RESPONSE: Click or tap here to enter text. |
| * 1. Question 3: Are these service investments decisions made locally or outside of Nevada? |
| RESPONSE: Click or tap here to enter text. |

1. **Scalability**

Definition: Technology and infrastructure that scales to at least 100 Mbps download and 100 Mbps upload. For areas of Nevada where 100 Mbps symmetrical is not feasible, an exception for a solution that scales to a minimum of 100 Mbps download and 20 Mbps upload may be granted.

|  |
| --- |
| * 1. Question 1: Acknowledging that no specific project or commitment has been discussed, is the provider willing to discuss projects that meet the scalability definition above? |
| RESPONSE: Click or tap here to enter text. |
| * 1. Question 2: Under what circumstances would the provider request an exemption to the 100 Mbps symmetrical requirement for new infrastructure? |
| RESPONSE: Click or tap here to enter text. |

1. **Affordability**

Definition: Service and pricing offerings that align with the State’s visions for Universal Access and Digital Equity.

|  |
| --- |
| * 1. Question 1: Is the provider a registered Affordable Connectivity Program (ACP) provider? |
| RESPONSE: Click or tap here to enter text. |
| * 1. Question 2: Will the provider offer a low-income plan to those that qualify for ACP that will not exceed $30 per month for a baseline speed that scales with the FCC minimum definition of broadband service? |
| RESPONSE: Click or tap here to enter text. |
| * 1. Question 3: If the answer to question 2 above is no, please provide the ongoing monthly-recurring pricing for the lowest tier plan for a baseline speed that scales with the FCC minimum definition of broadband service. Note: ongoing pricing does not include limited-time-offer pricing that increases following an introductory period. |
| RESPONSE: Click or tap here to enter text. |

1. **Accountability**

Definition: An open and transparent relationship with local government with regular communication.

|  |
| --- |
| * 1. Question 1: Would the provider offer construction progress reports and service technical support reports to the local government partner on a quarterly basis in the first two years and semi-annually thereafter? |
| RESPONSE: Click or tap here to enter text. |

1. **Quality of Service**

Definition: A Service Level Agreement for residential service that includes the following criteria:

* + 1. Uptime: 99.9% (less than 10 hours of unscheduled downtime per year)
    2. Latency: commitment to less than 100ms
    3. Packet loss: .25% commitment
    4. Jitter: 10ms commitment
    5. Throttling: Commitment to no throttling
    6. Oversubscription: Never to exceed 50:1 oversubscription in the upstream connection

|  |
| --- |
| * 1. Question 1: Does the provider agree with the definition for quality of service defined above? |
| RESPONSE: Click or tap here to enter text. |
| * 1. Question 2: If the answer to question 1 is no, please provide alternative standards for each of the six criteria above. |
| RESPONSE: Click or tap here to enter text. |

\*Please email your completed Questionnaire to Brian Mitchell: blmitchell@gov.nv.gov